

# Montefiore



## 2021 SUMMARY PLAN DESCRIPTION

REGISTERED NURSES (1199) BENEFITS PROGRAM

Corporate Human Resources Division  
HR Benefits Office

Montefiore Health System  
111 East 210<sup>th</sup> Street Bronx, NY 10467-2490

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[www.mymontebenefits.com](http://www.mymontebenefits.com)

# Healthcare Flexible Spending Account (FSA)

The Healthcare Flexible Spending Account (FSA) allows you to pay for certain eligible expenses with dollars that are *never taxed*. It expands your benefit program and strengthens the level of your coverages by reimbursing you for expenses which may not otherwise be covered under other plans.

This is a Summary Plan Description (SPD) of the Healthcare Flexible Spending Account (FSA) Plan in effect on January 1, 2021. This SPD is designed to meet your information needs and the disclosure requirements of the Employee Retirement Income Security Act of 1974 (ERISA). It explains when you become eligible for benefits, what the plans cover, any benefit limitations that apply, how to file claims and where to obtain additional information.

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Montefiore complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, religion, sex, national origin, disability, sexual orientation, gender identity or expression, physical appearance, or age. See page 16 for more details.

## Glossary of Key Terms

**Annual Base Salary** – Your annual base rate of pay including any tax-deferred contributions that you make to a qualified or non-qualified plan sponsored by Montefiore, for example, the Montefiore Medical Center 403(b) Plan, but excluding differentials, bonuses, overtime pay and any other forms of extra compensation.

**Before-Tax Contributions** – The amount(s) you elect to have deposited into your Healthcare Account. These contributions come out of your pay before it is taxed, thereby reducing your taxable income.

**Eligible Dependents** – Your spouse and any individuals you claim as dependents on your federal income tax return – whether or not they are enrolled in Montefiore’s medical or dental plans

**Eligible Healthcare Expenses** – Those expenses listed in IRS Publication 502 as eligible for reimbursement through Healthcare Flexible Spending Accounts.

**Montefiore’s HR Benefits Office** – Contact the HR Benefits Office when you need assistance with benefits-related issues, by email at [montebenefits@montefiore.org](mailto:montebenefits@montefiore.org) or by calling **914.349.8531**. The mailing address is:

HR Benefits Office  
Montefiore Health System  
111 East 210th Street  
Bronx, NY 10467-2490

**Qualified Domestic Partner** – An individual of the same sex with whom you reside, provided you and that individual are registered as domestic partners in accordance with the highest form of legally recognized relationship available in your state of legal residence.

**Spouse** – The individual to whom you are legally married according to civil law or common law in your state of residence.

**WageWorks** – The Claims Administrator for the Healthcare Flexible Spending Account.

## Eligibility

You are eligible to enroll in the Healthcare Flexible Spending Account (FSA) if you are employed by Montefiore in an eligible position covered by a collective bargaining agreement with Local 1199 SEIU United Health Care Workers East and are a:

- Regular or temporary full-time registered nurse
- or*
- Regular or temporary part-time registered nurse working at least 50% of a full-time schedule as determined by your business unit.

## Your Cost for Coverage

You make all the contributions necessary to fund your Healthcare FSA with *before-tax dollars*.

*Before-tax dollars* come out of your earnings before federal income and Social Security taxes are withheld – and in most states, including New York – before state and local taxes are withheld too. This gives your contributions a special tax advantage and lowers the actual cost to you.

Although before-tax contributions reduce your taxable income, they generally will not affect other benefits related to your income. By making before-tax contributions, you may pay less in Social Security taxes, which could lower your Social Security benefits at retirement or in case of disability. However, any reduction in Social Security benefits should be minimal.

Any contributions are deducted from your bi-weekly paycheck.

## How to Enroll

When you are hired – and each year during the fall annual benefits election period – you will have the opportunity to enroll in the Healthcare FSA.

Enrolling is easy! Log on to the Benefits Website at [www.montebenefits.com](http://www.montebenefits.com) or call the Benefits Enrollment Call Center, available Monday through Friday between 8am and 8pm EST at **888.860.6166** to speak with an enrollment specialist.

## When Coverage Begins

Coverage begins if you are eligible and are a:

- Regular full-time or eligible part-time RN – The first day of the month coincident with or after your date of employment provided you have enrolled
- Temporary full-time or eligible part-time RN – The first day of the month coincident with or after you complete three consecutive months of employment provided you have enrolled.

Benefit elections made during the fall annual benefits election period become effective on the following January 1<sup>st</sup>.

## Changing Your Enrollment Decisions During the Year

In certain cases, Internal Revenue Service (IRS) rules restrict your ability to change your Healthcare Flexible Spending Account decision at any time other than during the fall annual benefits election period, unless you experience a qualified change in status.

Qualified status changes include:

- Your marriage, divorce, legal separation or annulment
- Termination of a qualified domestic partnership
- Birth, adoption or legal guardianship of a dependent child
- Death of your spouse or a family member
- Change in your spouse's or qualified domestic partner's employment (either starts a new job or terminates employment) or involuntary loss of insurance coverage under another group plan
- Change in your, your spouse's or qualified domestic partner's or dependents' position or schedule that makes you or them ineligible for coverage
- You or your dependent lose coverage under any group health coverage sponsored by a governmental or educational institution.
- Change from a non-participating part-time to a full-time RN.
- A change resulting from the issuance of a court or administrative order which requires benefit coverage
- Qualifying for annual or special enrollment in Health Insurance Marketplace coverage, with Marketplace coverage to begin no later than the day following the termination of your benefit coverage under the Plan

- A change that corresponds with changes made by you or your dependent under another employer plan in the following circumstances:
  - If the annual enrollment period under the other employer plan occurs at a different time of year than Montefiore's annual enrollment and the other employer plan has a period of coverage that is different than the period of coverage provided under the Plan; or
  - If the other employer plan allows you or you dependent to change elections due to the reasons described above.

If you experience a qualified change in status, and IRS change restrictions apply, you can modify your coverage provided:

- You notify Montefiore's HR Benefits Office in writing within 30 days of the change in status, otherwise you will have to wait until the next fall annual benefits election period to modify your coverage
- You furnish appropriate documentation – i.e., a copy of a marriage certificate, birth certificate, etc.

*and*

- The adjustment you make is consistent with the status change.

Any change in coverage will generally take effect on the date of the status change. Payroll adjustments will be reflected in the first paycheck you receive after Montefiore's HR Benefits Office has been notified that the new election is effective.

## Your Flexible Spending Account

The Healthcare Account is used to pay you for unreimbursed healthcare expenses for you and your eligible family members – i.e., those expenses that you pay out of your own pocket. These may include deductibles, coinsurance, copayments, amounts above reasonable and customary limits, and other unreimbursed medical, dental, vision, and hearing expenses. You cannot use this account to pay for health insurance premiums.

Only expenses incurred while you are making contributions to the Healthcare FSA are eligible for reimbursement.

## How A Healthcare FSA Saves You Money

The Healthcare FSA funded with before-tax contributions deducted from your pay, lowers your taxable income by allowing you to pay *less*:

- Federal income tax
  - Social Security tax (on your earnings below a certain level)
  - Medicare tax
- and*
- State and local income taxes in many states, including New York and Connecticut (but not in New Jersey).
  - Assuming a 22% federal income tax bracket, you will save *at least* 29.65% in taxes on your contributions to an FSA. This is because your contributions are not subject to the 7.65% Social Security/Medicare tax or federal income tax of 22% (or more). The higher your federal income tax bracket, the more you will save in taxes. Also, in many states, you will save on state and local income taxes. The following table gives some examples.

	22% TAX BRACKET	24% TAX BRACKET	32% TAX BRACKET
If You Contribute This Much in One Calendar Year	You Save This Amount in Taxes <sup>1</sup> (assumes savings of 7.65% <sup>2</sup> in SS/Medicare taxes + 22% in federal income taxes)	You Save This Amount in Taxes <sup>1</sup> (assumes savings of 7.65% <sup>2</sup> in SS/Medicare taxes + 24% in federal income taxes)	You Save This Amount in Taxes <sup>1</sup> (assumes savings of 7.65% <sup>2</sup> in SS/Medicare taxes + 32% in federal income taxes)
\$130	\$38.55	\$41.45	\$51.55
\$500	\$148.25	\$158.25	\$198.25
\$1,000	\$296.50	\$316.50	\$396.50
\$1,500	\$444.75	\$474.75	\$594.75
\$2,000	\$593.00	\$633.00	\$793.00
\$3,000	\$889.50	\$949.50	\$1,189.50
\$4,000	\$1,186.00	\$1,266.00	\$1,586.00
\$5,000	\$1,482.50	\$1,582.50	\$1,982.50

<sup>1</sup> Not included are state or local income taxes, if any.

<sup>2</sup> The Social Security tax rate drops to 1.45% for earnings over the Social Security wage base, which for 2021 is \$142,800.



## Your Contributions

When you enroll, you decide how much, if anything, to contribute to your Healthcare Flexible Spending Account. You can make an annual contribution from \$130 to \$2,750.

## Special Rules to Consider

The following rules are important to keep in mind so that you obtain the maximum possible value from your Healthcare Flexible Spending Account.

- Once you establish a Healthcare Account, it cannot be canceled or reduced during the year.
- Once your contributions begin, the government will not allow them to be changed during the year unless you experience a qualified change in status.
- To reduce the possibility of forfeitures, IRS rules permit you to apply eligible expenses incurred through March 15<sup>th</sup> against any remaining balance in your prior year's Healthcare Account.
- If you are newly eligible or have a qualified change in status and enroll in a Healthcare Account during the year, only expenses incurred while you are making contributions to the FSA are eligible for reimbursement. You cannot obtain reimbursement for expenses incurred before your contributions begin or after they stop.
- The IRS requires that any amounts remaining in your account(s) after April 30<sup>th</sup> of the following year must be forfeited.

In return for a significant tax advantage when you use your FSA, the government prohibits Montefiore from returning unused FSA contributions. However, there is a four-month "grace period" that gives you until April 30<sup>th</sup> of the following year to submit claims for expenses up to your account balance. Keep in mind, however, that even with a small forfeiture you may still come out ahead using the Healthcare Flexible Spending Account because of the tax savings.

For example, let's assume you estimate that your out-of-pocket Healthcare expenses will total \$900 during the year. However, the total of your *actual* out-of-pocket expenses reach only \$875. The \$25 difference (\$900 – \$875 = \$25) is *forfeited*. To the extent your tax savings are greater than the amount you forfeit, you can still come out ahead.

## Eligible Healthcare Expenses

You may be reimbursed for those healthcare expenses considered tax deductible by the IRS. The IRS does not allow a tax deduction on your federal tax return if you have been reimbursed from your account for the same expenses. Also, you cannot be reimbursed for any expenses that are paid for by any other health plan (including Montefiore's), which covers you or your family.

Subject to IRS rules, eligible healthcare expenses may include:

- Abortion
- Acupuncture performed by a licensed practitioner
- Alcoholism and drug addiction – inpatient treatment at a therapeutic center including meals and lodging at the center during the treatment; transportation to and from local meetings of Alcoholics Anonymous, if medically necessary for treatment of alcoholism
- Ambulance service
- Artificial limbs and teeth
- Bandages
- Birth control pills prescribed by a physician
- Braille books and magazines – the difference in cost of regular printed editions
- Breast reconstruction – following a mastectomy for cancer
- Capital expenses for installation of special equipment or other home improvements to accommodate a disability
- Car hand controls or other special equipment installed for the use of a person with a disability
- Charges which exceed usual, reasonable and customary limits
- Contact lenses for medical reasons and equipment and materials for their use
- Copayments, coinsurance and deductibles
- Cosmetic surgery to improve a congenital abnormality, injury resulting from an accident or trauma, or a disfiguring disease
- Crutches – purchase or rental
- Dental expenses not covered by insurance – X-rays, fillings, orthodontia, extractions, dentures, etc. (but not teeth whitening)
- Diagnostic devices – used in diagnosing and treating illness and disease (i.e., blood sugar testing kit)
- Eyeglasses for medical reasons – lenses, frames, exams, prescribed sunglasses
- Eye surgery to treat defective vision – radial keratotomy, laser surgery
- Fertility enhancement – in vitro fertilization, procedures to reverse sterilization
- Guide dog or other specially trained animal used by a visually or hearing-impaired person

- Hearing aids and batteries
- Hospitalization for medical care – including private room coverage
- Insurance premiums – for policies paid on an after-tax basis
- Laboratory fees
- Lactation expenses
- Lead based paint removal
- Legal fees to authorize treatment for mental illness
- Lifetime care – advance payment to a private institution for lifetime care, treatment, or training of a mentally or physically impaired dependent
- Long Term Care premiums (maximum limits apply) and unreimbursed expenses for qualified long term care services
- Medical conferences – admission and transportation expenses for conferences on chronic illnesses affecting you or your dependents
- Medical information plan – fees paid to a plan maintaining an individual’s medical information by computer
- Medical services provided by physicians, surgeons, specialists or other medical practitioners
- Medicines – prescribed and legally obtained drugs and medicines
- Nursing home confinement for treatment of illness or injury
- Over-the-counter drugs and medications with a doctor’s prescription, to treat an illness or injury (e.g., antacids, allergy medicines, pain relievers, and cold medications)
- Over-the-counter medical supplies, to treat an illness or injury (e.g., bandages, contact lens solution, first aid supplies, and reading glasses)
- Organ transplants for the donor
- Oxygen to relieve breathing problems caused by a medical condition
- Professional services for care related to a patient’s condition provided by an Allergist, Chiropractor, Christian Science Practitioner, Dermatologist, Homeopath, Mid-Wife, Naturopath, Nurse (Registered or Licensed Practical Nurse), Ophthalmologist, Optometrist, Osteopath, Physician, Psychiatrist, Psychologist, Physical, Speech or Occupational Therapist
- Special education – special schooling recommended by a doctor for a specially trained and qualified teacher to work with children with learning disabilities due to physical or mental impairments
- Special home for a mentally retarded individual to adjust from life in a mental hospital to community living, on advice of a psychiatrist

- Sterilization
- Stop-smoking programs
- Surgery – including experimental procedures
- Telephone – special equipment for the hearing impaired
- Television – audio display equipment for the hearing impaired
- Transplants
- Transportation and travel expenses for medical care
- Vaccinations and immunizations
- Vasectomy
- Vision correction surgery
- Vitamins, herbal supplements, natural medicines and nutritional supplements recommended for the treatment of a specific medical condition
- Weight loss programs for treatment of a specific disease diagnosed by a physician (i.e., obesity, hypertension or heart disease)
- Wheelchairs for the relief of sickness or disability, and not just to provide transportation to and from work
- Wig – if recommended by a physician for the mental health of a patient who has lost all of his/her hair as a result of disease.
- X-ray fees for medical reasons.

*IRS Publication 502* contains a complete list of healthcare expenses eligible for reimbursement. The publication is available free of charge by calling the IRS at **800.829.3676**. It is also available on the Internet at [www.irs.gov/pub/irs-pdf/p502.pdf](http://www.irs.gov/pub/irs-pdf/p502.pdf).

## Letter of Medical Necessity

Certain healthcare expenses may require a Letter of Medical Necessity from your provider when you submit claims in order to determine if your expenses qualify for reimbursement.

Products and services that may require a Letter of Medical Necessity (for treatment of a medical condition) are:

- Alternative healers, dietary supplements, drugs, medicines and treatment products
- Braille books and magazines (difference in cost only)
- Breast pump (to compensate for a medical condition)
- Car modifications, Exercise equipment or program, Fitness programs, Health club dues, Home improvements (for a medical condition diagnosed by a licensed healthcare professional)
- Cord blood storage (for future treatment of a birth defect or known medical condition)
- Dancing lessons
- Dental veneers
- Dietary supplements
- Humidifier, air filter and supplies
- Lodging (essential to receive medical care)
- Massage therapy
- Modified equipment (difference in cost only)
- Nutritional supplements
- Orthopedic shoes and inserts (difference in cost only)
- Propecia
- Reconstructive surgery (following accident, medical procedure or condition)
- Retin-A (for non-cosmetic purposes)
- Special equipment
- Special foods (for treatment of a medical condition; difference in cost only)
- Special school (for mental and physical disabilities)
- Swimming lessons
- Weight loss counseling, program or drugs.

## Healthcare Expenses Not Eligible

Expenses *not* eligible for reimbursement include:

- Babysitting, child care or nursing services incurred in connection with the care of a normal, healthy newborn (even though the care may be required due to the death of the mother during childbirth)
- Contributions to a Health Savings Account (HSA) or Medical Savings Account (MSA)
- Cosmetic surgery, electrolysis/hair removal, hair transplant, hair loss treatment, face lift, teeth whitening or liposuction to improve appearance
- Cost of sending a problem child to a special school for benefits the child may receive from the course of study and disciplinary methods
- Custodial care in an institution
- Expenses reimbursed by a Health Reimbursement Arrangement (HRA)
- Fees for exercise, athletic, health or fitness club dues, exercise equipment
- Funeral and burial expenses
- Future medical care
- Household and domestic help – even if recommended by a physician because of an inability to perform household work
- Illegal operations, treatments or controlled substances in violation of federal law
- Insurance premiums for hospitalization or medical care – paid on a before-tax basis or paid by the Medical Center
- Marriage or family counseling
- Maternity clothing or diaper service
- Medicines and drugs from other countries
- Over-the-counter medications without a doctor's prescription, vitamins, natural foods, dietary supplements or homeopathic medications to improve general health or well-being
- Personal use items such as cosmetics or toiletries
- Social activities (i.e., swimming, dancing) – even if recommended by a physician for general health improvement
- Transportation expenses to and from work – even if a physical condition requires special means of transportation
- Vacation or travel – even when taken for general health purposes
- Veterinary fees
- Weight loss programs and diet food items to improve appearance.

## Claims Reimbursement

WageWorks is the Claims Administrator for the Healthcare Flexible Spending Account. WageWorks ([www.wageworks.com](http://www.wageworks.com)) provides a variety of ways to access the funds in your accounts, such as:

- WageWorks Healthcare Card – The Healthcare Card may be used to pay for eligible healthcare expenses, such as prescription co-pays or co-pays for visits to your doctor. Simply present your Card to the provider at the time of service. The Healthcare Card will carry your current year account balance.
  - When you use your WageWorks Healthcare Card with an automatic payment machine it is considered a credit card transaction – no PIN number is required. Although it's called a debit card – because funds are deducted directly from your Healthcare Account – you must select the credit button when you swipe your card.
  - Your Healthcare Card will only be accepted at merchants who have a special system designed to work with the Card. The Information Inventory Approval System (IIAS) automatically verifies the eligibility of your purchase at checkout. However, in some situations, for example when you use the Card at a doctor's office or hospital, you may still be required to verify card transactions and submit a receipt along with a Card Use Verification Form to WageWorks. It is extremely important that you save all receipts as the IRS requires 100% verification of all Healthcare Card transactions.
- Pay My Provider – You can generate automatic online payments to your providers with checks drawn directly from your accounts.
- Pay Me Back Claim Forms – Reimburse yourself via check or direct deposit using a Pay Me Back Claim Form. You can fax it to a toll-free number (**877.353.9236**), or mail it in to:

Claims Administrator  
PO Box 14053  
Lexington, KY 40511

Be sure to attach copies of all bills, Explanations of Benefits (EOBs), itemized vendor receipts and/or statements to the claim form. Credit card receipts, canceled checks and other non-itemized receipts do not meet the requirements for acceptable documentation. Healthcare attachments must include the name of the patient, the date the service was rendered, the name of the service provider, the type of service(s) and the amount charged.

If you request reimbursement of an amount greater than your Healthcare Account balance and your claim is accepted – it will be paid in full – up to the amount you have agreed to contribute for the year less amounts already paid to you during the year.

If you have a change in status and increase contributions to an existing account, expenses incurred prior to the status change that exceed the original amount of your election are not eligible for reimbursement.

If you submit claims to your FSA for a qualified same sex domestic partner, WageWorks may require you to submit a copy of your federal income tax return. If the individual does not qualify as your dependent for federal income tax purposes, expenses are not eligible for reimbursement through an FSA.

## Right of Recovery

If you are paid more than you should be under the Plan, you are obligated to repay that amount to the Plan. The Plan Administrator may withhold payment of your claims until your submitted claims total the amount owed and/or ban you from further Plan participation.

## Other Important Information

### If You Leave Montefiore

#### **Healthcare Account – COBRA Continuation**

If you leave Montefiore, you can continue to submit claims for expenses incurred through the date you terminate (up to the amount you have agreed to contribute for that year, less amounts already paid to you).

You can also elect to continue contributions to your Healthcare Account on an *after-tax* basis. If you do, you can continue to submit claims through that account for eligible expenses incurred from the date you terminate until the end of that calendar year.

Any unused balance remaining in your account after all claims have been submitted will be forfeited.

### In Case of Your Death

#### Healthcare Account

If you die with a Healthcare Account balance, your surviving spouse or qualified domestic partner – or the administrator of your estate – can continue to submit claims for expenses incurred through the date of your death – up to the amount you have agreed to contribute for that year, less any amounts already paid to you.

Your spouse or qualified domestic partner may also elect to continue contributions to your Healthcare Account on an after-tax basis and submit reimbursement requests for eligible expenses incurred that calendar year.

### When Coverage Ends

Your FSA participation ends if:

- you do not re-enroll during the fall annual benefits election period
- you go on an unpaid leave of absence (unless you elect to continue your Healthcare Account through COBRA continuation coverage)
- your employment terminates for any reason including retirement or death.

If your FSA participation terminates, you have 90 days to continue to submit claims for expenses incurred up to and including the date your participation terminates (up to the maximum amount of your annual election, less amounts already paid to you). Any unused balance remaining in your account after all claims have been submitted will be forfeited.



## GROUP HEALTH PLAN AS COVERED ENTITY

### Notice Informing Individuals About Nondiscrimination and Accessibility Requirements: Discrimination is Against the Law

The Montefiore Medical Center Employee Health & Welfare Benefit Plan and The Montefiore Medical Center Retiree Benefit Plan (collectively, the “Plan”) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, religion, sex, national origin, disability, sexual orientation, gender identity or expression, physical appearance, or age. The Plan does not exclude people or treat them differently because of race, color, religion, sex, national origin, disability, sexual orientation, gender identity or expression, physical appearance, or age.

#### The Plan:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages.

If you need these services, contact the Plan Administrator.

If you believe that the Plan has failed to provide these services or discriminated in another way on the basis of race, color, religion, sex, national origin, disability, sexual orientation, gender identity or expression, physical appearance, or age, you may file a claim under the Plan. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the **Office for Civil Rights Complaint Portal**, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, **800.868.1019, 800.537.7697** (TDD).

Complaint forms are available at **[www.hhs.gov/ocr/office/file/index.html](http://www.hhs.gov/ocr/office/file/index.html)**.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-718-920-4943 (TTY: 1-718-920-5027).

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-718-920-4943（TTY：1-718-920-5027）。

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-718-920-4943 (телетайп: 1-718-920-5027).

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-718-920-4943 (TTY: 1-718-920-5027).

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-718-920-4943 (TTY: 1-718-920-5027) 번으로 전화해 주십시오.

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-718-920-4943 (TTY: 1-718-920-5027).

אויפמערקזאם: אויב איר רעדט אידיש, זענען פארהאן פאר אייך שפראך הילף סערוויסעס פריי פון אפצאל. 1-718-920-4943 רופט (TTY: 1-718-920-5027).

লক্ষ্য করুনঃ যদি আপনি বাংলা, কথা বলতে পারেন, তাহলে নিঃখরচায় ভাষা সহায়তা পরিষেবা উপলব্ধ আছে। ফোন করুন ১-১-৭১৮-৯২০-৪৯৪৩ (TTY: ১-১-৭১৮-৯২০-৫০২৭)।

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-718-920-4943 (TTY: 1-718-920-5027).

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-718-920-4943 (رقم هاتف الصم والبكم: 1-718-920-5027).

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-718-920-4943 (ATS : 1-718-920-5027).

خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔ کال کریں (TTY: 1-718-920-4943 1-718-920-5027)۔

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-718-920-4943 (TTY: 1-718-920-5027).

ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν. Καλέστε 1-718-920-4943 (TTY: 1-718-920-5027).

KUJDES: Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë. Telefononi në 1-718-920-4943 (TTY: 1-718-920-5027).

## Section 1557 of the Affordable Care Act Grievance Procedure

It is the policy of Montefiore not to discriminate on the basis of race, color, national origin, sex, age or disability. Montefiore has adopted an internal grievance procedure providing for prompt and equitable resolution of complaints alleging any action prohibited by Section 1557 of the Affordable Care Act (**42 U.S.C. 18116**) and its implementing regulations at **45 CFR part 92**, issued by the U.S. Department of Health and Human Services. Section 1557 prohibits discrimination on the basis of race, color, religion, sex, national origin, disability, sexual orientation, gender identity or expression, physical appearance, or age in certain health programs and activities. Section 1557 and its implementing regulations may be examined in the office of Maria Trotta-Williams, Assistant Director, Customer Service, 111 East 210<sup>th</sup> Street, Bronx, NY 10467, **718.920.4943, 718.231.4262, [civilrightscoordinator@montefiore.org](mailto:civilrightscoordinator@montefiore.org)**, who has been designated to coordinate the efforts of Montefiore to comply with Section 1557.

Any person who believes someone has been subjected to discrimination on the basis of race, color, religion, sex, national origin, disability, sexual orientation, gender identity or expression, physical appearance, or age may file a grievance under this procedure. It is against the law for Montefiore to retaliate against anyone who opposes discrimination, files a grievance, or participates in the investigation of a grievance.

### Procedure:

- Grievances must be submitted to the Section 1557 Coordinator within 60 days of the date the person filing the grievance becomes aware of the alleged discriminatory action.
- A complaint must be in writing, containing the name and address of the person filing it. The complaint must state the problem or action alleged to be discriminatory and the remedy or relief sought.
- The Section 1557 Coordinator (or her/his designee) shall conduct an investigation of the complaint. This investigation may be informal, but it will be thorough, affording all interested persons an opportunity to submit evidence relevant to the complaint. The Section 1557 Coordinator will maintain the files and records of Montefiore relating to such grievances. To the extent possible, and in accordance with applicable law, the Section 1557 Coordinator will take appropriate steps to preserve the confidentiality of files and records relating to grievances and will share them only with those who have a need to know.
- The Section 1557 Coordinator will issue a written decision on the grievance, based on a preponderance of the evidence, no later than 30 days after its filing, including a notice to the complainant of their right to pursue further administrative or legal remedies.
- The person filing the grievance may appeal the decision of the Section 1557 Coordinator by writing to the Administrator/Chief Executive Officer/Board of Directors/etc. within 15 days of receiving the Section 1557 Coordinator's decision. The Administrator/Chief Executive Officer/Board of Directors/etc. shall issue a written decision in response to the appeal no later than 30 days after its filing.

The availability and use of this grievance procedure does not prevent a person from pursuing other legal or administrative remedies, including filing a complaint of discrimination on the basis of race, color, religion, sex, national origin, disability, sexual orientation, gender identity or expression, physical appearance, or age in court or with the U.S. Department of Health and Human Services, Office for Civil Rights. A person can file a complaint of discrimination electronically through the **Office for Civil Rights Complaint Portal**, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201.

Complaint forms are available at: **[www.hhs.gov/ocr/office/file/index.html](http://www.hhs.gov/ocr/office/file/index.html)**. Such complaints must be filed within 180 days of the date of the alleged discrimination.

Montefiore will make appropriate arrangements to ensure that individuals with disabilities and individuals with limited English proficiency are provided auxiliary aids and services or language assistance services, respectively, if needed to participate in this grievance process. Such arrangements may include, but are not limited to, providing qualified interpreters, providing taped cassettes of material for individuals with low vision, or assuring a barrier-free location for the proceedings. The Section 1557 Coordinator will be responsible for such arrangements.

## Continuation Coverage (COBRA)

The Consolidated Omnibus Budget Reconciliation Act (COBRA) gives workers and their families who lose their healthcare flexible spending account benefit the right to choose to continue such benefit for limited periods of time under certain circumstances. This notice generally explains COBRA continuation coverage, when it may become available to you and your family, and what you need to do to protect your right to receive coverage.

You can elect to continue coverage if your participation in the Healthcare FSA stops as a result of one of the following “qualifying events:”

- Termination of employment for reasons other than gross misconduct
- Your death.

You and/or your qualified beneficiaries can individually elect to continue contributions to your Healthcare Account on an after-tax basis and submit claims through that account for eligible expenses incurred from the date your participation terminated until the end of the Plan year.

Any unused balance remaining in your account after all claims have been submitted will be forfeited.

Montefiore has the responsibility to notify the COBRA Administrator in case of your death or termination of employment within 31 days of the event. Once the COBRA Administrator is notified, they will notify you that you have the right to choose continuation coverage.

If you choose continuation coverage, your coverage under the Healthcare FSA will be the same as it would have been had you not lost coverage.

You have 45 days from the date of the initial election to make your first after-tax payment. Subsequent payments are due on the payment due date and must be paid in full within the 30-day grace period.

## Duration of Coverage

COBRA coverage for the Healthcare FSA continues until the end of the calendar year. However, your Healthcare FSA COBRA coverage may stop before the end of the calendar year for any of the following reasons:

- Montefiore no longer provides flexible spending accounts to any of its associates
- You do not make the payments for continuation coverage in a timely manner
- You become covered under another flexible spending account plan.

Once continuation coverage stops for any reason, it cannot be reinstated.

## If You Have Questions

For more information about your rights and obligations under the Plan and under federal law, you should contact the COBRA Administrator who is responsible for administering COBRA continuation coverage. The COBRA Administrator is:

WageWorks  
PO Box 14053  
Lexington, KY 40511  
**(877) 502-6272**  
ATTN: COBRA Department

You may also contact the nearest Regional or District Office of the U.S. Department of Labor's Employee Benefits Security Administration (EBSA). Addresses and phone numbers of Regional and District EBSA Offices are available through EBSA's website at [www.dol.gov/ebsa](http://www.dol.gov/ebsa).

## Keep Your Program Informed of Address Changes

To protect your family's rights, you must notify the COBRA Administrator in writing of any changes in the addresses of family members. You should also keep a copy of any notices you send to the COBRA Administrator for your records.

## Notice of Privacy Practices

### About This Notice

Your privacy is very important to us, and we are committed to protecting health information that identifies you (“health information”). This Notice will tell you about the ways we may use and disclose health information. We also describe your rights and certain obligations we have regarding the use and disclosure of health information. We are required by law to maintain the privacy of health information that identifies you; give you this Notice of our legal duties and privacy practices with respect to your health information and follow the terms of our Notice that are currently in effect.

This Notice applies to health care services that you receive or are paid by The Montefiore Medical Center Employee Health & Welfare Plan (“the Plan”). “Health information” includes any individually identifiable information that we obtain from you or others that relates to your past, present or future physical or mental health, the health care you have received, or payment for your health care.

The Plan may partner with the institutions that are part of Montefiore Health System for its population health management program, as well as third parties for administrative services. The Plan may share your health information among these third parties for purposes of treatment, payment and operations. All Montefiore Health System institutions will abide by the privacy requirements of this Notice, and all third parties with which we partner are required to have safeguards to protect your health information.

### How We May Use and Disclose Health Information About You

#### *FOR TREATMENT*

We may use health information about you to provide you with medical treatment or services. We may disclose health information to doctors, nurses, technicians, medical students or other personnel who are involved in taking care of you. For example, a doctor treating you for a broken leg may need to know if you have diabetes, because diabetes may slow the healing process. We may also disclose health information to people outside of the Plan who may be involved in your medical care.

#### *FOR PAYMENT*

We may use and disclose health information so that we may process your claims for treatment and health care services, and to collect your contributions for the cost of coverage under the Plan. For example, we may need to give information about your treatment to a third-party administrator in order for the Plan to pay for that treatment.

### ***FOR HEALTHCARE OPERATIONS***

We may use and disclose health information for healthcare operations purposes. These uses and disclosures are necessary for the coordination of your care and for the improvement of the delivery of your care under our population-wide health improvement efforts. For example, we may use health information to review the treatment and services you receive to check on the performance of our staff in caring for you. We also may disclose information to doctors, nurses, technicians, medical students and other personnel for educational and learning purposes. We also may combine health information about many patients to decide what additional services we should offer, what services are not needed, and whether certain new treatments are effective.

### ***FUNDRAISING ACTIVITIES***

We may use certain information (name, address, telephone number or e-mail information, age, date of birth, gender, health insurance status, dates of service, department of service information, treating physician information or outcome information) to contact you for the purpose of raising money for Montefiore, and you will have the right to opt out of receiving such communications with each solicitation. The money raised will be used to expand and improve the services and programs we provide to the community. You are free to opt out of fundraising solicitations, and your decision will have no impact on your treatment or payment for services at Montefiore.

### ***FAMILY AND FRIENDS INVOLVED IN YOUR CARE***

If you do not object, we may release health information to a person who is involved in your medical care or helps pay for your care, such as a family member or close friend. We also may notify your family about your location, general condition or death, or disclose such information to an entity assisting in a disaster relief effort. We will allow your family and friends to act on your behalf to pick-up filled prescriptions, medical supplies, X-rays, and similar forms of health information, when we determine, in our professional judgment, that it is in your best interest to make such disclosures.

### ***PATIENT DIRECTORY***

If you do not object, we will include your name, hospital location, general condition (e.g., fair, stable, critical, etc.) and your religious affiliation in our Patient Directory while you are a patient in the hospital. This directory information, except for religion, may be released to people who ask for you by name. Your religious affiliation may be given to a member of the clergy, such as a priest or rabbi.

## ***RESEARCH***

Under certain circumstances, we may use and disclose health information for research purposes. For example, a research project may involve comparing the health and recovery of all patients who received one medication to those who received another, for the same condition. Before we use or disclose health information for research, however, the project will go through a special approval process, which balances the benefits of research with the patient's need for privacy.

Even without special approval, we may permit researchers to look at records to help them identify patients who may be included in their research projects or for similar purposes, so long as they do not remove or take a copy of any health information.

## ***AS REQUIRED BY LAW***

We will disclose health information when required to do so by international, federal, state or local law.

## ***TO AVERT A SERIOUS THREAT TO HEALTH OR SAFETY***

We may use and disclose health information when necessary to prevent a serious threat to your health and safety or the health and safety of the public or another person. Any disclosure, however, will be to someone who may be able to help prevent the threat.

## ***BUSINESS ASSOCIATES***

We may disclose health information to our business associates that perform functions on our behalf or provide us with services, if the health information is necessary for such functions or services. For example, we may use another company to perform billing services on our behalf. All of our business associates are obligated, under contract with us, to protect the privacy of your health information and are not allowed to use or disclose any health information other than as specified in our contract.

## ***ORGAN AND TISSUE DONATION***

If you are an organ or tissue donor, we may release health information to organizations that handle organ procurement or organ, eye or tissue transplantation or to an organ donation bank, as necessary, to facilitate organ or tissue donation and transplantation.

## ***MILITARY AND VETERANS***

If you are a member of the armed forces, we may release health information as required by military command authorities. We also may release health information to the appropriate foreign military authority if you are a member of a foreign military.

## ***WORKERS' COMPENSATION***

We may release health information for workers' compensation or similar programs. These programs provide benefits for work-related injuries or illness.

## ***PUBLIC HEALTH RISKS***

We may disclose health information for public health activities. These activities generally include disclosures to: a person subject to the jurisdiction of the FDA for purposes related to the quality, safety or effectiveness of an FDA-regulated product or activity; prevent or control disease, injury or disability; report births and deaths; report child abuse or neglect; report reactions to medications or problems with products; notify people of recalls of products they may be using; a person who may have been exposed to a disease or may be at-risk for contracting or spreading a disease or condition; and the appropriate government authority if we believe a patient has been the victim of abuse, neglect or domestic violence and the patient agrees or we are required or authorized by law to make such disclosure.



## *HEALTH OVERSIGHT ACTIVITIES*

We may disclose health information to a health oversight agency for activities authorized by law. These oversight activities include, for example, audits, investigations, inspections and licensure. These activities are necessary for the government to monitor the health care system, government programs and compliance with civil rights laws.

## *LAWSUITS AND DISPUTES*

If you are involved in a lawsuit or a dispute, we may disclose health information in response to a court or administrative order. We also may disclose health information in response to a subpoena, discovery request, or other lawful process by someone else involved in the dispute, but only if efforts have been made to tell you about the request or to obtain an order protecting the information requested.

## *LAW ENFORCEMENT*

We may release health information if asked by a law enforcement official for the following reasons: in response to a court order, subpoena, warrant, summons or similar process; limited information to identify or locate a suspect, fugitive, material witness or missing person; about the victim of a crime under certain limited circumstances; about a death we believe may be the result of criminal conduct; about criminal conduct on our premises; and in emergency circumstances to report a crime, the location of the crime or victims, or the identity, description or location of the person who committed the crime.

## *NATIONAL SECURITY AND INTELLIGENCE ACTIVITIES AND PROTECTIVE SERVICES*

We may release health information to authorized federal officials for intelligence, counter-intelligence, and other national security activities authorized by law. We also may disclose health information to authorized federal officials so they may conduct special investigations and provide protection to the President, other authorized persons and foreign heads of state.

## *CORONERS, MEDICAL EXAMINERS AND FUNERAL DIRECTORS*

We may release health information to a coroner, medical examiner or funeral director so that they can carry out their duties.

## *INMATES*

If you are an inmate of a correctional institution or under the custody of a law enforcement official, we may release health information to the correctional institution or law enforcement official. This release would be if necessary (1) for the institution to provide you with health care; (2) to protect your health and safety or the health and safety of others; or (3) for the safety and security of the correctional institution.

## **How to Learn About Special Protections For HIV, Alcohol and Substance Abuse, Mental Health and Genetic Information**

Special privacy protections apply to HIV-related information, alcohol and substance abuse information, mental health information and genetic information. Some parts of this general Notice of Privacy Practices may not apply to these types of information. If your treatment involves this information, you may contact the Privacy Officer for more information about the protections.

## Other Uses of Health Information

Other uses and disclosures of health information not covered by this Notice or the laws that apply to us will be made only with your written permission. This includes most uses and disclosures of psychotherapy notes, unless the disclosure is required by law and for other limited purposes. It also includes disclosure of your health information that would constitute a “sale” of the information and includes use and disclosure of your health information for marketing purposes when the Plan is being paid by a third party to make the marketing communication. You may revoke your permission at any time by submitting a written request to our Privacy Officer, except to the extent that we acted in reliance on your permission.

## Your Rights Regarding Health Information About You

You have the following rights, subject to certain limitations, regarding health information we maintain about you:

### ***RIGHT TO INSPECT AND COPY***

You have the right to inspect and copy health information that may be used to make decisions about your care or payment for your care. We may charge you a fee for the costs of copying, mailing or other supplies associated with your request. Upon request, we will provide you with an electronic copy of the health information that we maintain electronically.

### ***RIGHT TO REQUEST AMENDMENTS***

If you believe that the health information we have is incorrect or that important information is missing, you may ask us to correct the records. This request, along with your reason, must be submitted in writing, to the Privacy Officer at the address provided at the end of this notice. You have the right to request an amendment for as long as the information is kept by or for the Plan. We may deny your request if we determine that the record is accurate.

### ***RIGHT TO AN ACCOUNTING OF DISCLOSURES***

You have the right to request a list of other persons or organizations to whom we have disclosed your health information. The list does not include information about certain disclosures, including disclosures made to you or authorized by you, or disclosures for treatment, payment or operations. The first list you request within a 12-month period will be free. For additional lists, we may charge you for the costs of providing the list.

### ***RIGHT TO REQUEST RESTRICTIONS***

You have the right to request a restriction or limitation on the health information we use or disclose for treatment, payment, or health care operations. You also have the right to request a limit on the health information we disclose about you to someone who is involved in your care or the payment for your care, like a family member or friend. We are not required to agree to your request, except for certain disclosures to health plans as noted below. If we agree, we will comply with your request unless we terminate our agreement or the information is needed to provide you with emergency treatment.

### ***RIGHT TO REQUEST CONFIDENTIAL COMMUNICATIONS***

You have the right to request that we communicate with you about medical matters in a more confidential way or at a certain location. For example, you can ask that we only contact you by mail or at work.

Your request must specify how or where you wish to be contacted. We will accommodate reasonable requests, but we must grant reasonable requests if you tell us you would be in danger if we do not.

### ***RIGHT TO CHOOSE SOMEONE TO ACT FOR YOU***

You have the right to give someone medical power of attorney or, if someone is your legal guardian, that person can exercise your rights and make choices about your health information. We will make sure the person has this authority and can act before we take any action.

### ***RIGHT TO NOTIFICATION OF A BREACH OF YOUR HEALTH INFORMATION***

If there is improper access, use or disclosure of your health information that meets the legal definition of a “Breach” of your health information, we will notify you in writing.

### ***RIGHT TO A PAPER COPY OF THIS NOTICE***

You have the right to a paper copy of this Notice, even if you have agreed to receive this Notice electronically. You may request a copy of this Notice at any time. You may obtain a copy of this Notice at our website, [www.montefiore.org](http://www.montefiore.org).

### ***HOW TO EXERCISE YOUR RIGHTS***

To exercise your rights described in this Notice, send your request, in writing, to our Privacy Officer at the address listed at the end of this Notice. To obtain a paper copy of our Notice, contact our Privacy Officer by phone or mail.

### ***CHANGES TO THIS NOTICE***

We reserve the right to change this Notice. We reserve the right to make the revised or changed Notice effective for health information we already have as well as any health information we receive in the future. We will post a copy of the current Notice in the Human Resources office and on our website. The end of our Notice will contain the Notice’s effective date.

### ***COMPLAINTS***

If you believe your privacy rights have been violated, you may file a complaint with the Plan or with the Secretary of the Department of Health and Human Services. To file a complaint with the Plan, contact our Privacy Officer at the address listed at the end of this notice. You will not be penalized for filing a complaint.

To file a complaint with the U.S. Department of Health and Human Services Office for Civil Rights send a letter to 200 Independence Avenue, S.W., Washington, D.C. 20201, call 1.877.696.6775, or visit [www.hhs.gov/ocr/privacy/hipaa/complaints/](http://www.hhs.gov/ocr/privacy/hipaa/complaints/).

### **Questions**

If you have a question about this Privacy Notice, please contact:

Privacy Officer  
Montefiore Health System  
555 South Broadway  
Tarrytown, New York 10591  
Phone: 718.920.8239  
Email: [privacyofficer@montefiore.org](mailto:privacyofficer@montefiore.org)  
Website: [www.montefiore.org](http://www.montefiore.org)  
Effective date: March 1, 2017

## ERISA ADDITIONAL INFORMATION

This section contains information about how the Plan is administered and your rights as a participant as defined under the Employee Retirement Income Security Act of 1974 (ERISA). Under the provisions of ERISA, the U.S. Department of Labor requires that Montefiore provide you with this additional information. If there are any discrepancies between the information contained in this SPD and the official written Plan documents, the Plan documents will govern.

### Plan Sponsor

The sponsor of the Plans is:

Montefiore Health System  
111 East 210th Street  
Bronx, NY 10467-2490

### Plan Administrator

The Plan Administrator is:

Vice President, Human Resources  
Montefiore Health System  
111 East 210th Street  
Bronx, NY 10467-2490  
**914.349.8531**

### Claims Administrator

The Claims Administrator is:

WageWorks  
PO Box 14053  
Lexington, KY 40511  
**877.924.3967** [www.wageworks.com](http://www.wageworks.com)

### Claims and Appeal Procedures

Generally, WageWorks will make a decision within seven to 10 days after receipt of your claim. In the event of special circumstances, WageWorks may extend the period for a determination for up to an additional 15 days, in which case, WageWorks will send you a written notice stating the reasons for the delay and the expected date of the decision before the end of the 15-day period. If the reason for the additional time is that you need to provide additional information, you will have 45 days from the date of the extension notice to provide that information. The time period during which WageWorks must make a decision will be suspended until the earlier of the date that you provide the information or the end of the 45-day period.

If your claim for benefits is denied, in whole or in part, you will receive a written explanation, which will include:

- the specific reasons for the denial of your claim
- the specific references in the FSA Plan document that support those reasons
- the information you must provide to verify your claim and the reasons why that information is necessary
- the procedure available for further review of your claim
- any internal rule, guideline, protocol or other similar criterion that was relied on in denying your claim or a statement that a copy of such internal rule, guideline, protocol or other similar criterion will be provided free of charge to you on request.

## Your Right to Appeal

You have the right to appeal a denial of your claim. Within 60 days after receipt of a notice of denial, you may make a written request for review of such denial by addressing your request to:

WageWorks  
PO Box 14053  
Lexington, KY 40511

In preparing your appeal, you may include any written comments and relevant information, even if such materials were not submitted or considered in the initial benefit determination. The FSA Plan shall permit you, upon request and free of charge, reasonable access to any information pertinent to your claim. The FSA Plan also will identify any Healthcare professional consulted in the claim.

You must submit a written appeal to WageWorks within 180 days after you receive the claim denial notice.

WageWorks will conduct a full and fair review of your appeal and will notify you of the decision within 60 days. In conducting the appeal, WageWorks, if appropriate, will consult a Healthcare professional. Such professional will not be the same individual or a subordinate of any individual consulted in the initial claim determination. The persons reviewing your claim appeal on behalf of WageWorks will not be the individuals (or their subordinates) who made the initial determination. The initial determination will not be afforded any deference.

If your appeal is denied, in whole or in part, the decision will be in writing, and will include:

- the specific reasons and the FSA Plan references on which the decision is based
- a statement informing you of your right to reasonable access to all relevant documents
- an explanation of what to do to have the decision reviewed if your appeal is denied, including a statement of your right to bring a civil action under the terms of the Plan or under section 502(a) of ERISA
- any internal rule, guideline, protocol or other similar criterion that was relied on in denying your claim or a statement that a copy of such internal rule, guideline, protocol or other similar criterion will be provided free of charge to you on request
- if the determination is based on a medical necessity or experimental treatment or other limit, an explanation of the scientific or clinical judgment for the determination or a statement that the explanation will be provided free of charge to you on request
- the following statement: "You and your plan may have other voluntary alternative dispute resolution options, such as mediation. One way to find out what might be available is to contact your local U.S. Department of Labor Office and your State insurance regulatory agency."

Throughout the claims review procedure, you may have a personal representative act on your behalf.

Any failure on your part to comply with WageWorks request for information may result in a delay or denial of your claim.

You cannot file suit in federal court until you have exhausted these appeals procedures. If the FSA Plan fails to follow the claims review procedures at any point during the process, however, such as by failing to respond to your benefit claim or appeal, you will be deemed to have exhausted the remedies available under the FSA Plan and you will be entitled to bring a civil action.

WageWorks has the authority to make final decisions with respect to paying claims under the FSA Plan.

If you believe that you have been improperly denied a benefit from the Plan after making full use of the claims and appeals procedure, you may serve legal process on the Plan Administrator. No action shall be brought against the Plan in any court unless the claims and appeals procedures described above have been fully exhausted. A participant, beneficiary or claimant (each, a "claimant") asserting any action under Section 502 of ERISA or any other provision of ERISA shall do so, if at all, within one year from the date of denial of the claimant's last required appeal (or voluntary appeal, if offered and the claimant files a voluntary appeal). Any other claim or action (such as a claim or action relating to an alleged interference or violation of ERISA-protected rights) must be brought within one year of the date the claimant has actual or constructive knowledge of the acts or failures to act that are alleged to give rise to the claim or action. If the claimant does not bring such action within such period, he or she will be barred from bringing an action in court under ERISA related to such claim. All actions or litigation arising out of or relating to the Plan shall be commenced and prosecuted in the federal district court whose jurisdiction includes Bronx County, NY.

## Employer Identification Number

The Employer Identification Number (EIN) assigned by the Internal Revenue Service (IRS) to Montefiore Medical Center is 13-1740114.

## Legal Service

Legal process may be served on the Plan Administrator, care of the Senior Vice President & Chief Human Resources Officer, Montefiore Health System, 111 East 210th Street, Bronx, New York 10467-2490 and, in addition, on the Plan Trustee and/or the claims review fiduciary.

## Union Agreement

The benefits described in this SPD are also outlined in the current agreement between Montefiore Health System and the following union representing Wakefield registered nurses:

Local 1199 SEIU United Health Care Workers East, Registered Nurses Division  
310 West 43<sup>rd</sup> Street  
New York, New York 10036-6977

Copies of the collective bargaining agreement are distributed or made available to those covered by the agreement and to any other associate or retiree who submits a written request for a copy to the union or to the Vice President, Human Resources.

## Administrative Information

Official Plan Name	Plan Administrator/Insurance Company	Plan Number	Plan Funding
Montefiore Medical Center Employee Health & Welfare Benefit Plan	WageWorks PO Box 14053 Lexington, KY 40511 877.924.3967	501	Registered Nurse contributions

## Plan Type and Plan Year

The following table shows the Plan year on which records are maintained and the Plan type.

	Plan Type	Plan Year
Healthcare Flexible Spending Account	Welfare providing tax-free reimbursement of eligible Healthcare expenses	January 1 to December 31

## Plan Documents

This Summary Plan Description describes only the highlights of the Healthcare Flexible Spending Account Plan and does not attempt to cover all details. These are contained in the Plan documents and/or insurance company contracts, which legally govern the Plan and which are controlling in the event of a conflict with this Summary Plan Description. These documents, as well as the annual report of each Plan's operation and each Plan's description (which is filed with the U.S. Department of Labor) are available for review through Montefiore's HR Benefits Office during normal working hours. Upon written request to the Plan Administrator, copies of any of these documents will be furnished to a Program member or beneficiary within 30 days at a nominal cost.

## Plan Continuation

Subject to collective bargaining, Montefiore expects and intends to continue the Healthcare Flexible Spending Account Plan indefinitely, but reserves the right to amend, modify or suspend the Healthcare Flexible Spending Account Plan, in whole or in part, at any time and for any reason by action of its Senior Vice President & Chief Human Resources Officer, or his or her delegate. Further, the Finance Committee of the Board of Directors of Montefiore Health System has the right (subject to the terms of any collective bargaining agreement) to terminate the Healthcare Flexible Spending Account Plan.



## Your Rights Under ERISA (Employee Retirement Income Security Act of 1974)

The benefits provided by the Healthcare Flexible Spending Account are covered by ERISA. The law does not require Montefiore to provide benefits. However, it does set standards for any benefits Montefiore offers – and it requires that you be given an opportunity to learn what those benefits are and your rights to them under the law. ERISA provides that all Plan participants, with appropriate notice, shall be entitled to:

- Examine, without charge, at the Plan Administrator's office and at other specified locations, such as work sites and union halls, all documents governing the Plans, including the Trust agreement and administrative service contracts, Plan descriptions and a copy of the latest annual report (Form 5500 Series) filed by the Plan with the U.S. Department of Labor and available at the Public Disclosure Room of the Employee Benefits Security Administration EBSA (formerly the Pension and Welfare Benefits Administration).
- Obtain upon written request to the Plan Administrator, copies of all documents governing the operation of the Plans, including the Trust agreement and administrative service contracts, copies of the latest annual report (Form 5500 Series), and updated Summary Plan Description. The Plan Administrator may make a reasonable charge for the copies.
- Receive a summary of each Plan's annual financial report. The Plan Administrator is required by law to furnish each participant with a copy of the Summary Annual Report
- Continue Healthcare coverage for yourself, spouse or dependents if there is a loss of coverage under the Plan as a result of a qualifying event. You or your dependents may have to pay for such coverage. Review this Summary Plan Description and the documents governing the Plan on the rules governing your COBRA continuation coverage rights.

In addition to creating rights for Plan participants, ERISA imposes duties upon the people who are responsible for the operation of employee benefit plans. The people who operate your Plans, called "fiduciaries" of the Plans, have a duty to do so prudently and in the interest of you and other Plan participants and beneficiaries. Although these rights are in no way a guarantee or contract of employment, no one may fire you or otherwise discriminate against you in any way to prevent you from obtaining a benefit from a Plan or exercising your rights under ERISA.

If a claim for a benefit is denied or ignored, in whole or in part, you must receive a written explanation of the reason for the denial. You have the right to have the appropriate fiduciary review and reconsider your claim.

Under ERISA, there are steps you can take to enforce your rights. For instance, if you request materials from the appropriate fiduciary and do not receive them within 30 days, you may file suit in a federal court. In such a case, the court may require the appropriate fiduciary to provide the materials and pay you up to \$110 a day until you receive the materials, unless the materials were not sent because of reasons beyond the control of the appropriate fiduciary.

If you have a claim for benefits that is denied or ignored, in whole or in part, you may file suit in a state or federal court. In addition, if you disagree with the Plan's decision or lack thereof concerning a medical child support order or the status of a qualified domestic relations order, you may file suit in federal court.

If it should happen that Plan fiduciaries misuse a plan's money, or, if you are discriminated against for asserting your rights, you may seek assistance from the U.S. Department of Labor, or you may file suit in a federal court. The court will decide who pays court costs and legal fees.

If you are successful, the court may order the person you have sued to pay these costs and fees. If you lose, the court may order you to pay these costs and fees if, for example, it finds your claim is frivolous.

If you have any questions about these Plans, you should contact the appropriate fiduciary. If you have any questions about this statement or about your rights under ERISA, or if you need assistance in obtaining documents from the Plan Administrator, you should contact the nearest office of EBSA, U.S. Department of Labor listed in your telephone directory, or the Division of Technical Assistance and Inquiries, Employee Benefits Security Administration, U.S. Department of Labor, 200 Constitution Avenue N.W., Washington, D.C. 20210. You may also obtain certain publications about your rights and responsibilities under ERISA by calling the publications hotline of EBSA at **(800) 998-7542**.